

Contractors View of Maintenance Work Performance



Bidding

There will be NO DISCUSSION OF BIDDING
PROCESSES!

Shameless Plug

If you don't know why, please attend VAA's
Lunch and Learn on Antitrust!

(See Trenton Clark for 2019 L&L schedule)

HOWEVER,

**READ AND UNDERSTAND THE CONTRACT
AND SPECIFICATIONS!**

Key to Contract Performance

Communication,
Communication,
Communication and more
Communication.

Pre-Advertisement (for DOT's)

- Communicate effectively any new specifications, or performance procedure requirements.
- Discuss department concerns with local contractors through Co-op or similar groups. Including Constructability and availability of solution products
- DOT's/Municipalities: Make sure budgets take into account costs for specialty work. Increased use of NON-Standard Bid Items.



Pardon Our Dust/Community Outreach Meetings

- Allows Community to know the Schedule
- A chance to discuss alternate work hours with residents
- Allows community a chance to voice concerns such as work around schools, cut through roads, etc.



Department-Contractor

- Discuss Decision-Tree/Dispute Resolution protocol prior to work beginning. Follow up on how process is working periodically throughout project.
- Have open/honest discussions about improving work, processes, safety, and quality throughout project.
- Post work debrief to improve future projects.



Questions?